



## TERMS AND CONDITIONS

### Overview

It's great you've found my website and I hope you find it interesting and informative. By using this website, purchasing a coaching session, or registering as a member you are agreeing to these Terms and Conditions. These should be read in conjunction with my Privacy Policy and Cookie Policy also available on the website.

### Who Am I

I am Pauline Brimson Coaching, a Level 4 UKCC accredited equestrian coach offering private and group sessions to riders with their own horses predominantly at my training facility in Kent but sessions at your facility or in other areas can be arranged.

### Website Usage

You will be able to access most areas of the website without registering your details as a member with me. The Members Only section is open to registered users only. It is your responsibility to keep your password confidential so that the Members Only area is accessible to registered users.

### Revisions

You can review the most current version of the Terms and Conditions here at any time. The latest revision date will be posted at the bottom of this document.

I reserve the right to update, change or replace any of these Terms and Conditions at any time by updating this posting. You should check the website from time to time to review the current Terms and Conditions, because you are bound by them. Your continued use of the website constitutes acceptance of the changes. If you do not wish to accept any new Terms and Conditions after I have given notice, you should not continue to use this website.

### Licence

You can view this website on any device for your own personal use. Please do not breach copyright laws by copying any content or use it in a commercial setting without my prior permission. Unless specifically stated, the copyright and other intellectual property rights of all material contained on this website, including photographs, are owned by me. A breach of any of these terms of use will automatically terminate your permission to use this website.

If you contribute content to the website you are giving me license to use the content, or part of it, or adapt it for use on the website, in the membership newsletter and/or my social media platforms.

If you are not happy with content you supplied that I am using on the website/newsletter/social media platforms you can ask me to remove it if it breaches copyright law, the privacy policy or could be considered defamatory or inappropriate. Please email me with the details and I will review your request and let you know my decision.

## **Links to and from Other Websites**

Third party website links on this website are provided solely for your convenience. If you use these links, you will leave this website. Whilst I have made every effort to provide links to other professional coaches/organisations who may be of interest to you, I have not reviewed all of these third party websites and do not control and am not responsible for these websites or their content or availability. You should make up your own mind about the websites before using them. If you decide to access any of the third-party websites linked to this website, you do so entirely at your own risk.

- You may not create any links to this website unless with my prior permission

## **Sales**

For your convenience I have set up a secure online payment system with third party provider Wix allowing you the flexibility of purchasing annual membership, booking, and paying for a range of clinics and workshops. By purchasing through the website, you are agreeing to the following terms;

- An email will be sent to you confirming the purchase once it has been processed and your payment has been verified
- If you become a member you will have access to your personal dashboard with full account details
- Prices, services, and availability are subject to change without any prior notice
- You agree to the cancellation and refund policy

## **Cancellations and Refunds**

- Online purchases for membership/workshop/clinics

You are entitled to a full refund provided you give me a notice to cancel within 14 calendar days of your purchase, this is known as a “cooling off” period under the Consumer Contracts Regulations. The “cooling off” period starts the day after you make your online purchase.

- Group or private sessions

Cancellation requires 24 hours notice or half session fee charged.

If I have to cancel your session for any reason you will be offered a new time and date or a full refund.

I reserve the right to cancel if the equipment being used and/or horse and rider health would cause serious health and safety issues or if the conditions are considered too dangerous to work in. A half session fee will be charged in this instance.

## **Disclaimer**

While I have made every effort to ensure that the information on this website is current and correct, I do not certify it. From time to time I may make changes to the content of the website, services and prices described in it, at any time without notice.

## **Governing Law and Jurisdiction**

The terms and conditions relating to the website are governed by the laws of England and Wales.

## **Contact Information**

Questions about the Terms and Conditions should be sent to me at [chloe276@aol.com](mailto:chloe276@aol.com).